



EMBRACE PROACTIVITY

& simplify technology management
with Managed Services from PEI

PEI's STANDARD PLAN MANAGED SERVICES

WHY MANAGED SERVICES?

We keep your business operating strategically to increase the return you see on your technology investments by proactively detecting and solving issues and keeping you informed on what's happening in your environment—helping you make decisions that align with your business goals.



THE PROACTIVE APPROACH

Always On Monitoring identifies potential issues before they bring your systems down. Our proactive administration style eliminates preventable problems from affecting your business.

24/7 MONITORING & ALERTING

on workstations, servers, and network equipment to detect warning signs early and prevent downtime.

AUTOMATED INCIDENT RESOLUTION

brings devices back online quickly without the need to wait for human intervention.

INFRASTRUCTURE SUPPORT

for networking devices and servers provides rapid response and recovery times if your systems do go offline.

DATA BACKUP & RESTORE

on servers with consistent backup confirmation to ensure you're never down without a viable backup.

PROACTIVE ADMINISTRATION

tasks performed regularly, like Active Directory audits and policy management, suspicious activity monitoring, and contract expiration tracking optimize systems to maximize ROI while reducing downtime.

TIMELY DEVICE & SYSTEM PATCHING

on workstations, servers, and network devices keeps systems safe from new and developing vulnerabilities.

ANTI-VIRUS/MALWARE PROTECTION

provides a foundation for ensuring your systems are secure and free from malicious actors.

WORKSTATION MANAGEMENT

with proactive hard drive disk cleaning, storage monitoring, and more keeps user devices accounted for and online.

END-USER SUPPORT

keeps users on track and productive with helpdesk support for queries on Windows operating system, Microsoft Office desktop applications, major browsers, workstations, and peripherals.

STRATEGIC PLANNING & vCIO

sessions, in-depth reports, and Insight Assessments align technology initiatives with your business goals.