



DISCOVER COMPREHENSIVE IT PROTECTION

PEI's ADVANCED PLAN MANAGED SERVICES

Our Advanced Plan provides comprehensive protection and management for your IT environment. We proactively manage systems to detect warning signs and fix problems early—reducing the risk of downtime. Plus, we'll configure your most advanced security features to keep your data safe from malicious threats or breaches.

24/7 MONITORING & ALERTING

on workstations, servers, and network equipment to detect warning signs early and prevent downtime.

STRATEGIC PLANNING & vCIO

sessions, in-depth reports, and Insight Assessments align technology initiatives with your business goals.

ADVANCED NETWORK MONITORING

and alerting gives you maximum visibility into and control over your network with custom polling and syslog alerting, configuration backups, reports, and more.

AUTOMATED INCIDENT RESOLUTION

brings devices back online quickly without the need to wait for human intervention.

ADVANCED SECURITY CONFIGURATION

for DNS filtering, EM+S, and more combined with our Anti-Virus/Malware services and wireless firewall protects you from threats.

DATA BACKUP & RESTORE

for servers, networks, and workstations with consistent backup testing to ensure you're never down without a viable backup.

PROACTIVE ADMINISTRATION

tasks performed regularly keep your systems optimized for maximum ROI and a reduced risk of downtime. Includes these and more:

- System and Device Patching
- Firewall and Security Logs Reviews
- Active Directory Audits
- Disk Defragmentation and Cleaning

ADVANCED OFFICE 365 MANAGEMENT

helps you take advantage of all Office 365 has to offer with Exchange management and policy configuration, advanced security feature configuration, consistent Secure Score reviews, and more.

END-USER HELPDESK SUPPORT

keeps users on track and productive with engineers available for queries on Windows, Office 365, major browsers, workstations, and peripherals.

END-USER TRAINING FOR OFFICE 365

on the world's most popular online training platform increases your ROI by helping team members use their tools more effectively—included at no extra cost.