



CONNECT WITH TECHNOLOGY

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Gold Communications
Gold Messaging
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Gold Windows and Devices
Gold Datacenter



TAKE CONTROL OF YOUR BUSINESS

Get insights about your environment with proactive monitoring and alerting that puts you ahead of problems.

PEI's Base Plan Managed Services

Our Base Plan serves as a foundation for you to simplify the control you have over your environment.

- 24/7 monitoring and alerting on workstations, servers, and network equipment to detect warning signs early**
- Quarterly Insight Assessments and strategic planning sessions to align technology initiatives with business goals**



Proactive Detection

Our monitoring and alerting operates 24/7 to identify potential issues and threats before they cause downtime. If you need help addressing issues, our support team will be familiar with your environment and ready to help.



Reduced Costs

Avoid costs associated with unexpected downtime or security breaches. Plus, our scans identify opportunities to optimize your systems so you get the most from your technology investments.



Efficient Operations

Our detailed reports and strategic planning sessions take the guesswork out of IT management. You'll always know exactly what's happening in your environment and when action is required.

PEI's INSIGHT ASSESSMENT

As a Base Plan subscriber, you'll receive a free quarterly Insight Assessment to keep you informed on everything in your environment. This assessment will help you learn more about contract agreements, workstations, security and network configurations, and more. We also offer our Insight Assessment as a one-time service.

STEP 1: INSIGHT GATHERING

We thoroughly scan your environment according to our security best practices and provide you with the full documentation of what's happening your environment: devices on your network, security configurations, and more.

STEP 2: STRATEGIC PLANNING

Our team will work with you to help you decide strategically when action needs to be taken, when it's better to wait and take advantage of existing refresh plans, and where you can leverage current investments to save money.